

KAMBERI GROUP EN/en



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Ladies Cards and Deposit

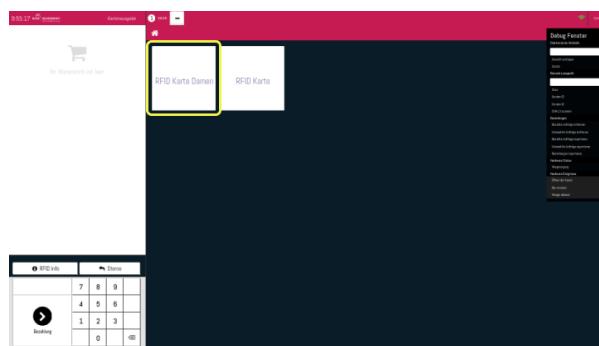
Issuing a Lady Card



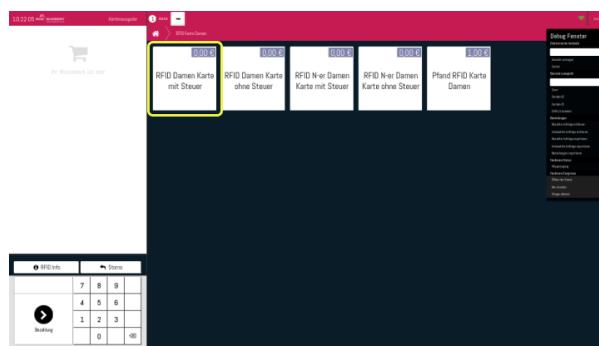
You can issue a lady card and assign a deposit for it on POS as a "kasse2" user.

In the process of issuing a card all funds that are left on the card from previous owners will be discarded.

- Log in to POS and select "RFID Karte Damen" tile



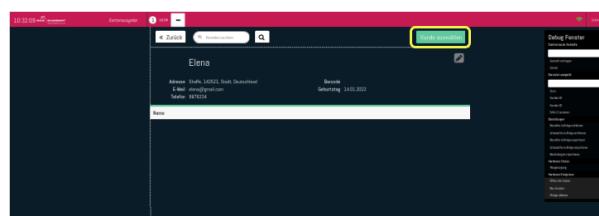
- Select "RFID Damen Karte mit Steuer" card type



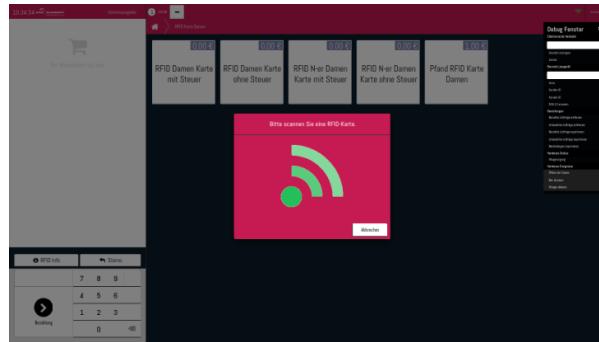
- Select "Add new user" icon at the top and fill in all necessary user data. Once you are done, click "Save" button (looks like an old school diskette).



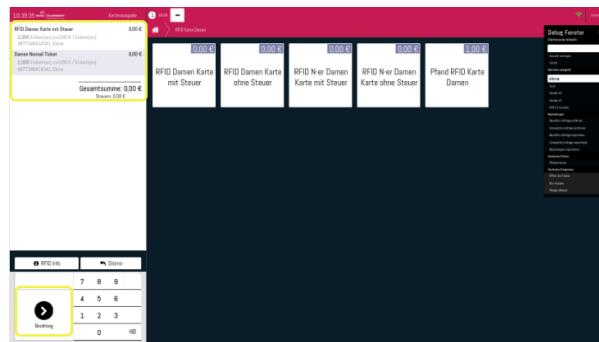
- Confirm user selection by pressing "Kunde auswählen" button.



- Scan an RFID card that will be issued to the lady.



- You will see that two products were added to the order. Confirm it by pressing the button at the bottom left.



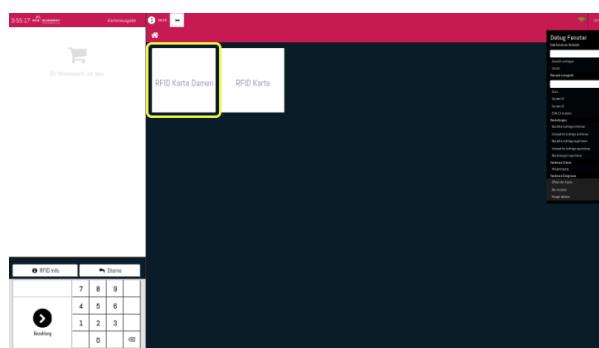
- After that, make confirmation with a manager card and take the newly issued card.

Assigning a Deposit to the issued Lady Card

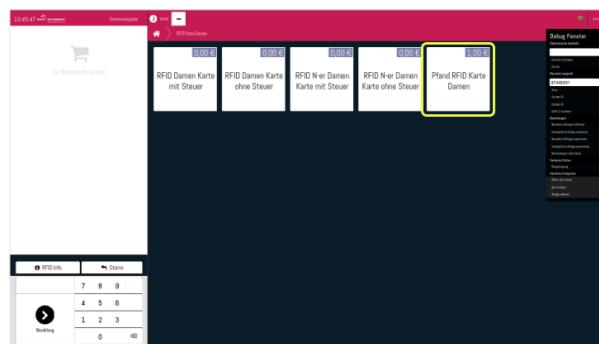


After issuing a lady card, you can assign a deposit to it at any time.

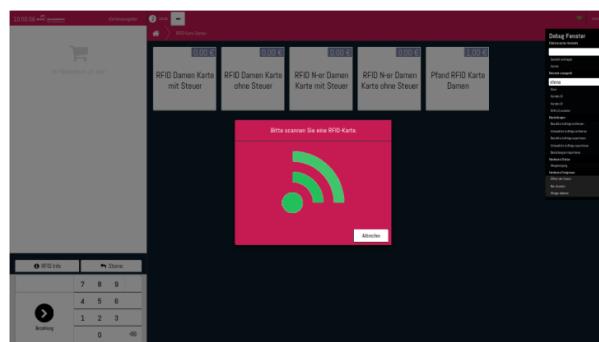
- Log in to POS as "kasse2" user and select "RFID Karte Damen" tile



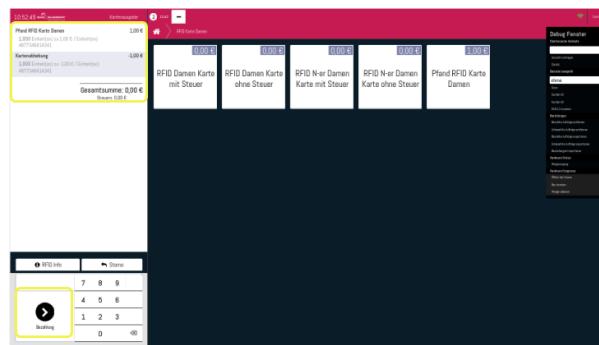
- Select "Pfand RFID Karte Damen" tile



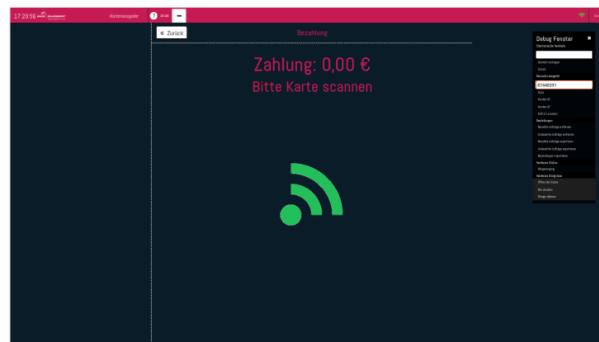
- Scan a lady's card that you wish to assign a deposit for



- A deposit will be assigned to the scanned card and the same deposit amount will be withdrawn from it after pressing "Bezahlung". The card will have a negative balance at this point.



- Confirm the transaction with the manager card

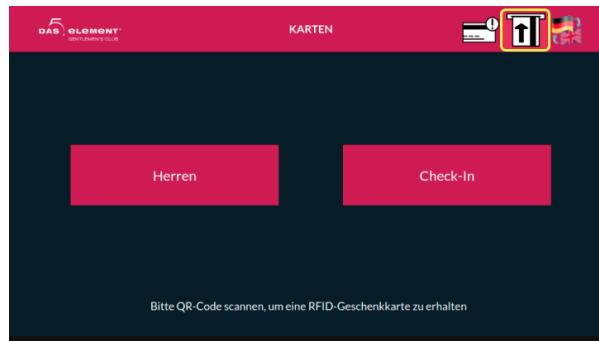


Returning a Card with Deposit

NOTE

You can return a card that has a deposit assigned to it at the entrance VU.
Before returning a card with deposit on it, make sure that it doesn't have negative balance. If the card has negative balance, it needs to be replenished at the exit VU.

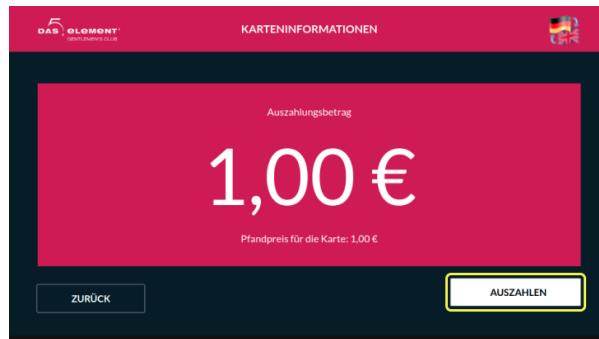
- At the entrance VU select "Return a card" button at the top right corner



- Insert a card that has a deposit assigned to it. All other cards will be ignored.



- Select "Payout" button.



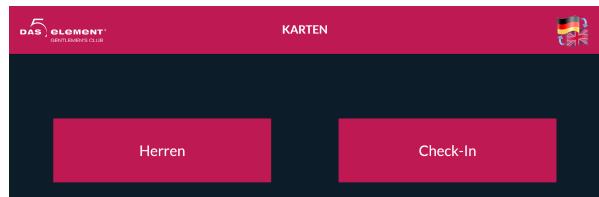
- Take the money. If the card has a positive balance on it, the amount of payout will be equal to "card balance + the price of the deposit".



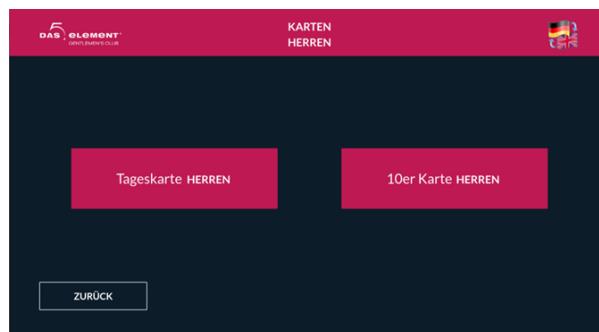
Gentleman Cards

Herren Tageskarte

- Drücken Sie den Button Herren



- Tippen Sie auf den Button Tageskarte Herren.



- Tippen Sie unten rechts auf Bezahlung und wählen im Anschluss ihre Bezahlart aus

Produkt	Anzahl	Einheitspreis	Summe
RFID Karte Herren	1	50,00 €	50,00 €
Essen (Herren)	1	0,00 €	0,00 €
Softgetränke (Herren)	10	0,00 €	0,00 €
Heissgetränke (Herren)	3	0,00 €	0,00 €
Bademantel (Herren)	1	0,00 €	0,00 €
Handtuch (Herren)	2	0,00 €	0,00 €
Gesamt:		50,00 €	
ZURÜCK	ABBRUCH	BEZAHLUNG	



- Bezahlart wählen und bezahlen (im Beispiel Bargeld)

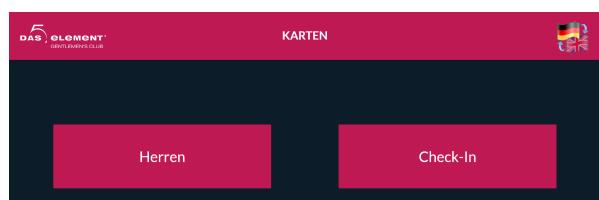


- Bezahlung

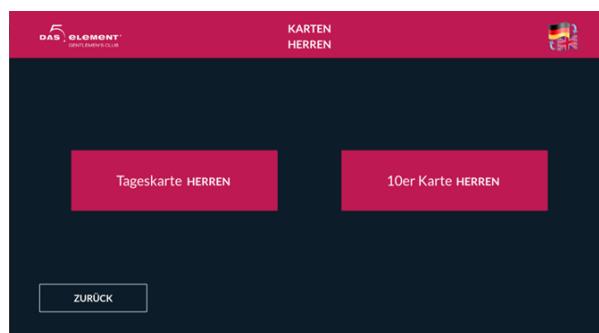


10er-Karte Herren

- Drücken Sie den Button Herren



- Tippen Sie auf den Button 10er-Karte Herren





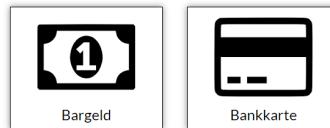
- Tippen Sie unten rechts auf Bezahlung und wählen im Anschluss ihre Bezahlart aus.

WARENKORB			
Produkt	Anzahl	Einzelpreis	Summe
RFID Karte Herren 10	1	450,00 €	450,00 €
Kartenaufladung	1	0,00 €	0,00 €
Essen (Herren)	1	0,00 €	0,00 €
Softgetränke (Herren)	10	0,00 €	0,00 €
Heissgetränke (Herren)	3	0,00 €	0,00 €
Bademantel (Herren)	1	0,00 €	0,00 €
Handtuch (Herren)	2	0,00 €	0,00 €
...

ZURÜCK ABBRUCH BEZAHLUNG

- Bezahlart wählen und bezahlen (im Beispiel Bargeld)

WÄHLEN SIE EINE BEZAHLUNGSSART



Bankkarte

ZURÜCK

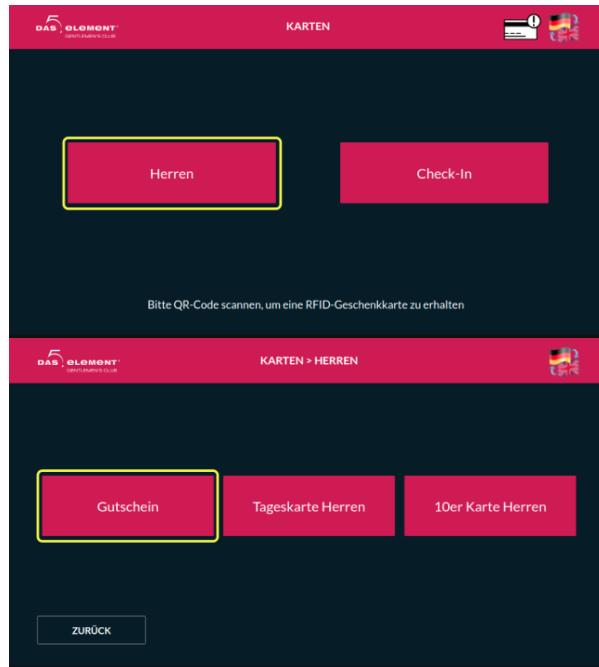
- Bezahlung

BARZAHLUNG			
folgende Münzen und Scheine werden akzeptiert.			
Münzen:	10ct	20ct	50ct
	1€	2€	
Scheine:	5€	10€	20€
Zu zahlender Betrag			450,00 €
Ein gezahlter Betrag			0,00 €
Restbetrag			450,00 €
Quittungsdruck			
ABBRECHEN			

Gutscheine-Arbeitsabläufe

Kauf und Anwendung eines Gutschein am Eingang-Automaten

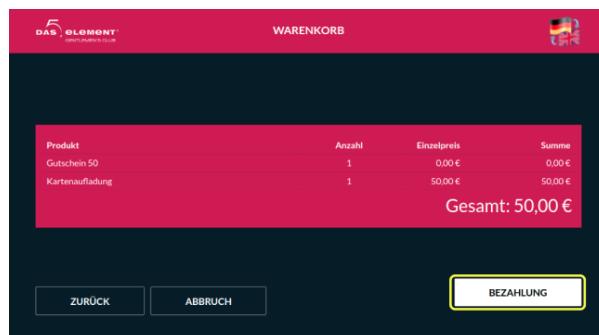
- Wählen Sie die Option "Herren"/"Gutschein"



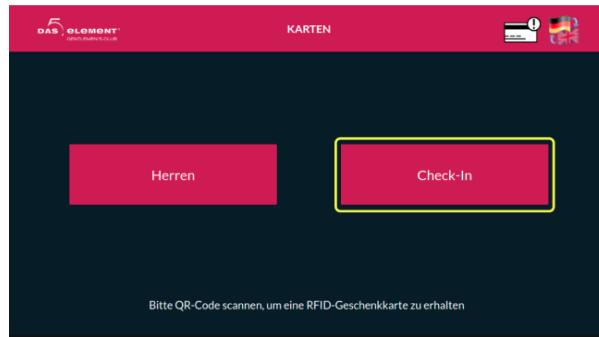
- Wählen Sie eine der verfügbaren Geschenkkarten aus (50,- € ; 70,- € ; 100,- € ; 140,-€)



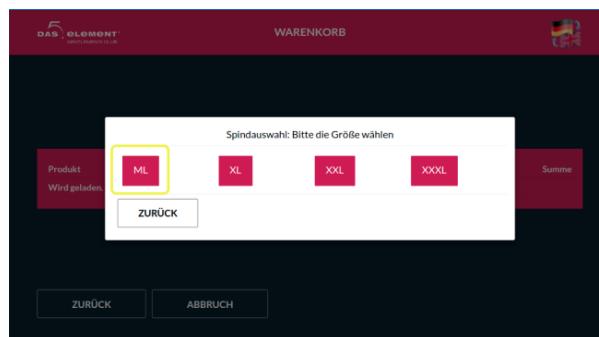
- Wählen Sie die Schaltfläche "Bezahlung" und bezahlen Sie die Karte entweder in bar oder mit einer Kreditkarte



- Nehmen Sie die Karte
- Wählen Sie die Option „Check-In“



- Legen Sie die Karte erneut ein
- Wählen Sie die Schließfachgröße



- Wählen Sie die Schaltfläche "Bezahlung", warten Sie, bis die Zahlung abgeschlossen ist, und nehmen Sie die Karte



- Betreten Sie das Tor



HINWEIS

Danach kann die Geschenkkarte als normale Herrenkarte verwendet werden.

Das Guthaben auf einer Geschenkkarte kann nicht am Ausgangsautomaten ausgezahlt werden und kann nur als Bezahlung für den nächsten Eingang oder zum Kauf von Waren am POS verwendet werden.

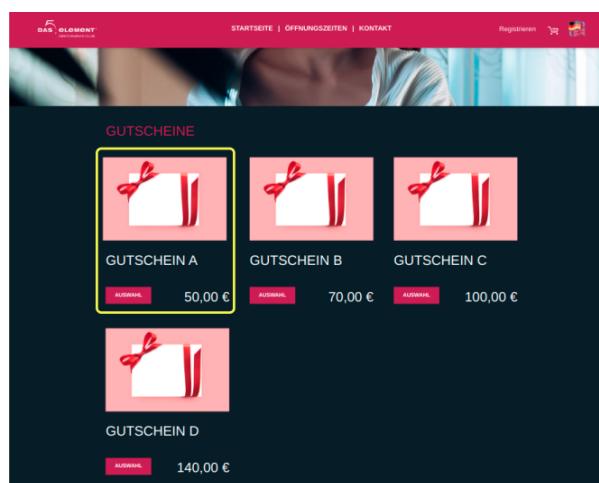
Gutschein im Web-Shop kaufen und am Eingang-Automaten verwenden



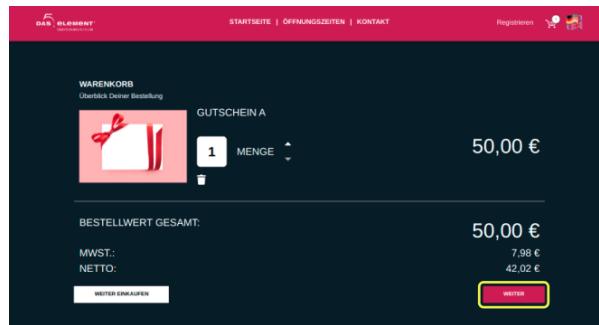
HINWEIS

Sie können Geschenkkarten im Web-Shop als registrierter Benutzer oder im "Gastmodus" kaufen.

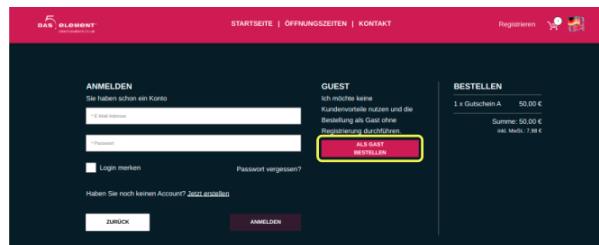
- Wählen Sie auf der Hauptseite des Web-Shops einen Geschenkgutschein aus, den Sie kaufen möchten



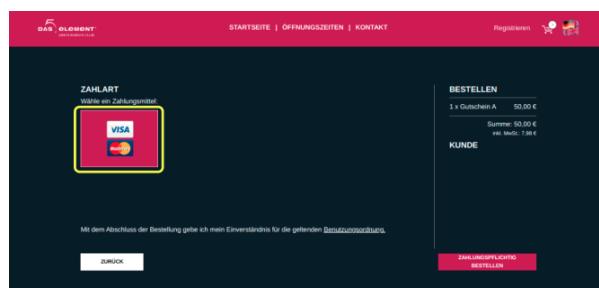
- Bestätigen Sie Ihre Auswahl auf der Warenkorbseite



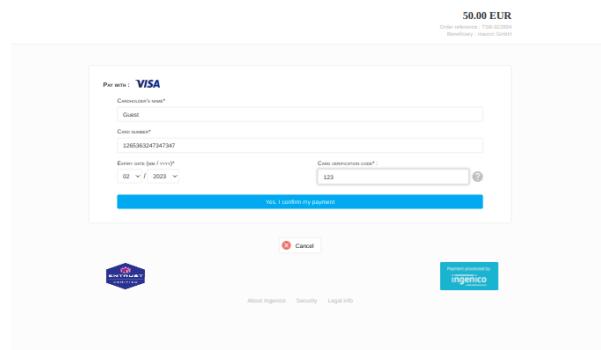
- Wenn Sie sich bereits zuvor registriert haben, geben Sie als Nächstes Ihre Anmeldeinformationen ein. Alternativ können Sie den "Gast-Modus" wählen und ohne Registrierung fortfahren.



- Wählen Sie im nächsten Schritt den gewünschten Zahlungsanbieter aus

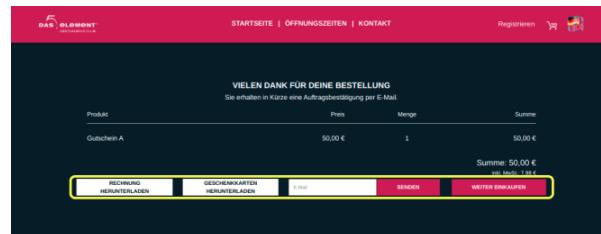


- Klicken Sie auf die Schaltfläche "Bezahlung". Sie werden auf die Seite eines Zahlungsanbieters weitergeleitet
- Zahlungsdaten eingeben und Geschenkkarte bezahlen

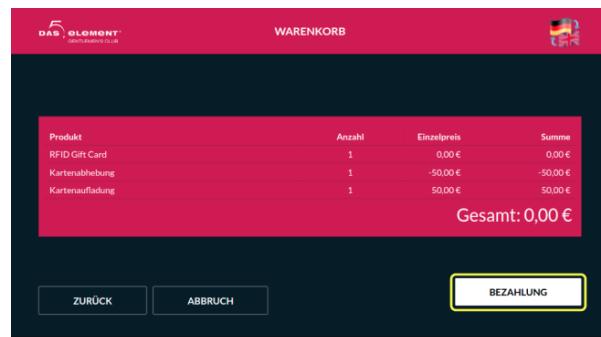


HINWEIS

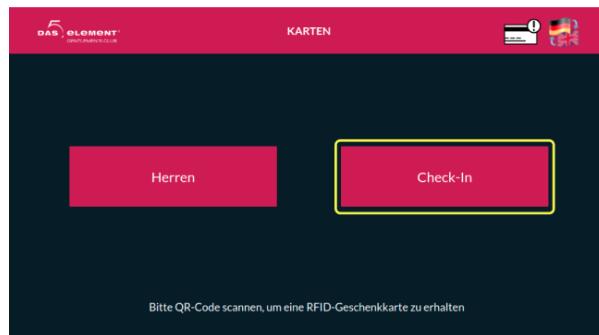
Danach werden Sie auf eine Seite weitergeleitet, auf der Sie Rechnungen und Geschenkkarten im PDF-Format herunterladen können, oder, wenn Sie ein registrierter Benutzer sind, werden diese Ihnen per E-Mail zugeschickt, nachdem Sie die Transaktion abgeschlossen haben.



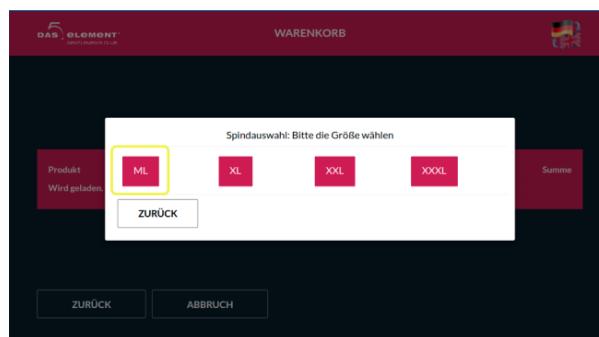
- Scannen Sie den Barcode aus der Geschenkkarten-PDF auf dem Barcode-Lesegerät am Eingangautomaten mit einer für Sie bequemen Methode (drucken Sie ihn aus oder verwenden Sie ein Smartphone).



- Wählen Sie die Schaltfläche "Bezahlung", warten Sie, bis die Zahlung abgeschlossen ist, und nehmen Sie die Karte
- Wählen Sie die Option „Check-In“



- Legen Sie die Karte erneut ein
- Schließfachgröße auswählen



- Wählen Sie die Schaltfläche "Bezahlung", warten Sie, bis die Zahlung abgeschlossen ist, und nehmen Sie die Karte



WARENKORB			
Produkt Kategorie	Anzahl	Einheitspreis EUR/STK	Summe EUR
Softgetränke (Herren)	10	0,00 €	0,00 €
Heissgetränke (Herren)	3	0,00 €	0,00 €
Bademantel (Herren)	1	0,00 €	0,00 €
Handtuch (Herren)	2	0,00 €	0,00 €
Check-in	1	0,00 €	0,00 €
Gift Card Entry	1	50,00 €	50,00 €
Spindauswahl: Bitte die Größe wählen (ML)	1	0,00 €	0,00 €

Gutschein: -50,00 €

Gesamt: 0,00 €

ZURÜCK

ABBRUCH

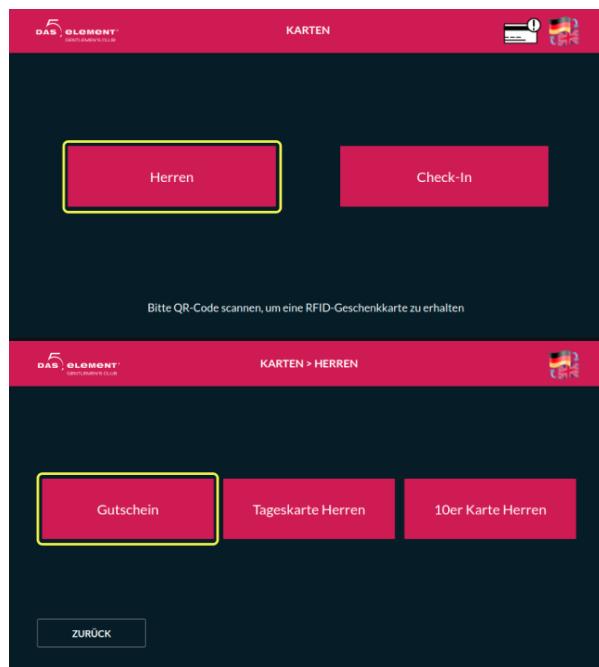
BEZAHLUNG

- Betreten Sie das Tor

Gift Cards Workflow

Buying and Using Gift Cards on Entrance VU

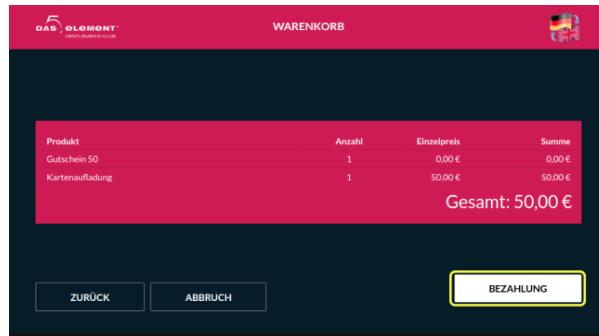
- Select "Gentleman"/"GiftCard" option



- Select one of the available gift cards (50,- € ; 70,- € ; 100,- € ; 140,-€)



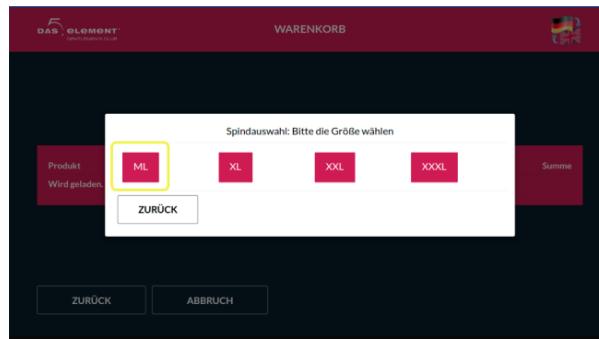
- Select "Payment" button and pay for the card with either cash or a credit card.



- Take the card
- Select "Check-in" option



- Insert the card again
- Select locker size



- Select "Payment" button, wait for payment to finish, take the card



- Enter the gate

After that, gift card can be used as a regular gentleman card.

NOTE

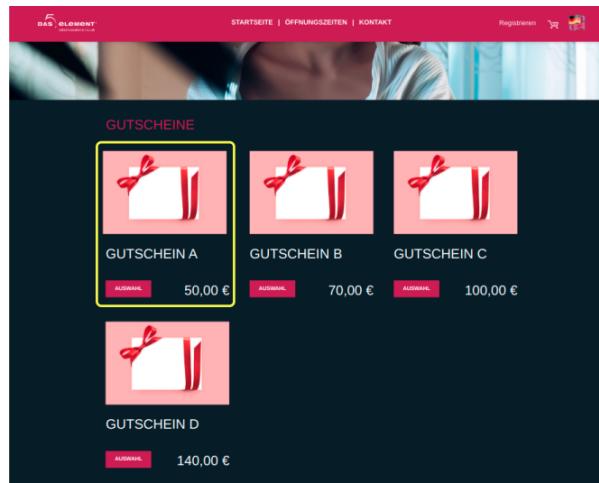
Funds on a gift card can not be paid out on Exit VU, and can only be used as pay for the next entrance or to purchase goods on POS.

Buying gift cards in web shop and using them on Entrance VU

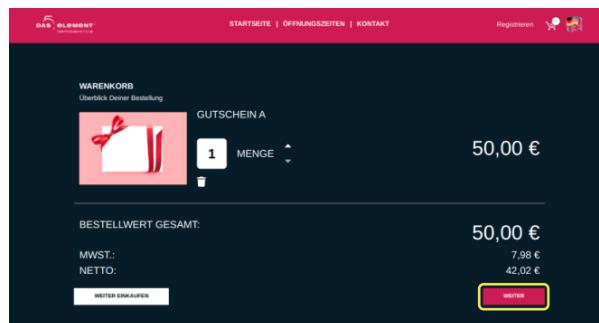
NOTE

You can buy gift cards in web shop as a registered user, or using a "Guest mode".

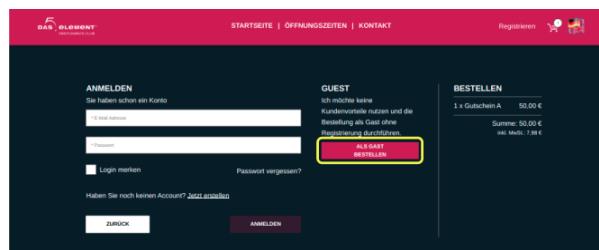
- From the main shop page select a gift card that you want to buy



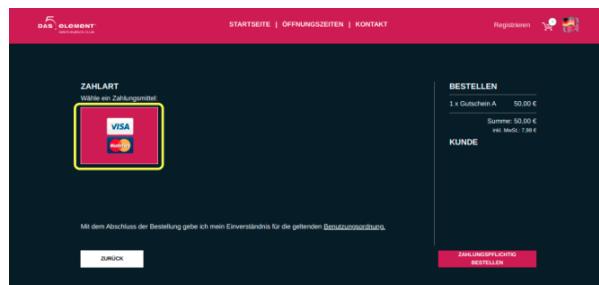
- Confirm your selection on the cart page



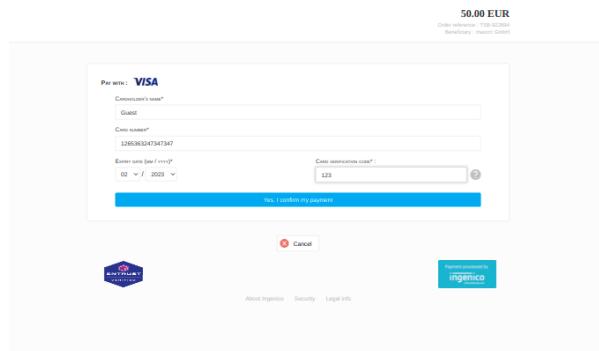
- Next, if you've already registered before, enter your login information. Alternatively, you can choose a "Guest" mode and proceed without registration.



- On the next step select desired payment provider

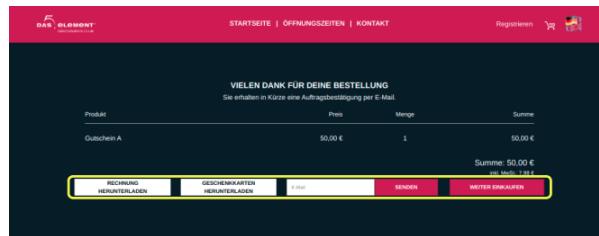


- Click "Payment" button. You will be redirected to a payment provider page
- Enter payment data and pay for your gift card

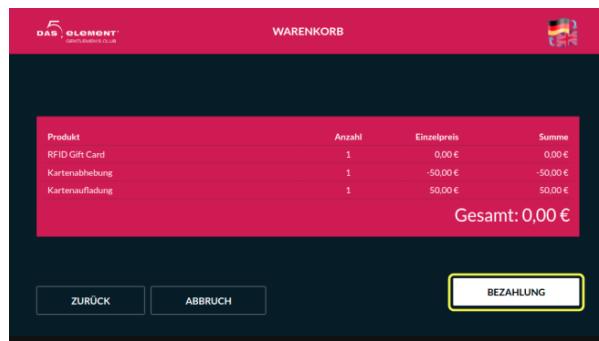


NOTE

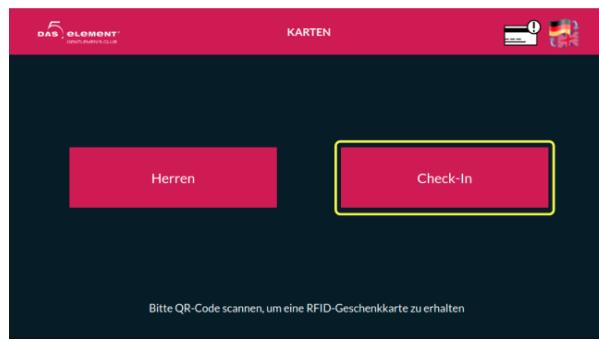
After that, you will be redirected to a page where you can download invoice and gift cards in PDF format, or if you are a registered user, they will be emailed to you after you finish transaction.



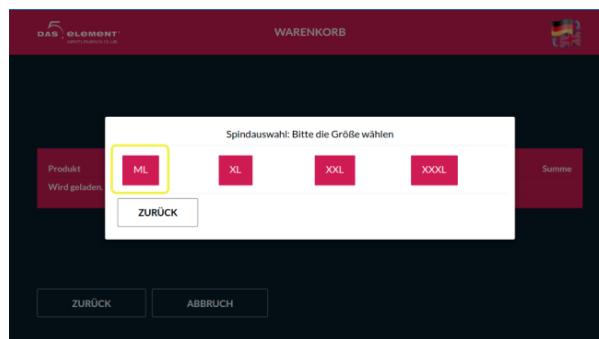
- Scan the barcode from the gift card PDF on the Entrance VU barcode reader with any convenient for you method (print it or use a smartphone)



- Select "Payment" button, wait for payment to finish, take the card
- Select "Check-in" option



- Insert the card again
- Select locker size



- Select "Payment" button, wait for payment to finish, take the card



The screenshot shows a POS system interface with a shopping cart summary. The cart contains the following items:

Produkt	Anzahl	Einheitspreis	Summe
Softgetränke (Herren)	10	0,00 €	0,00 €
Heissgetränke (Herren)	3	0,00 €	0,00 €
Bademantel (Herren)	1	0,00 €	0,00 €
Handtuch (Herren)	2	0,00 €	0,00 €
Check-in	1	0,00 €	0,00 €
Gift Card Entry	1	50,00 €	50,00 €
Spindauswahl: Bitte die Größe wählen (ML)	1	0,00 €	0,00 €

Gutschein: -50,00 € Gesamt: 0,00 €

Buttons at the bottom: ZURÜCK, ABBRUCH, BEZAHLUNG.

- Enter the gate

Lost Cards

Lost Card Gentlemen Workflow

Exit VU



USECASE SCENARIO

A gentleman lost his card in the club. He wants to pay for lost card and leave.



NOTE

This recovery card option takes 50,-€ "card restore fee" and shows 0,-€ balance cards.

- Go to the Exit VU
- Select "Manage card" button at the top right corner



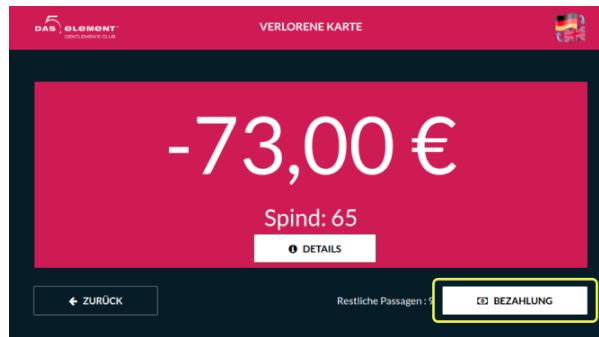
- Confirm personnel access with the manager card
- Select "Lost card" option



- Visually find the lost card in the list by a locker number or issue date/time

VERLORENE KARTE				
Kartennummer	Spind	Kartenguthaben	Ausgabedatum	
556E212A	66	0,00 €	19.01.22, 12:47	→
8A942D84	65	-23,00 €	19.01.22, 12:23	→
D2791A23	121	-10,00 €	18.01.22, 11:39	→
29C76D50	59	-30,00 €	18.01.22, 08:22	→
23BA56C2	174	0,00 €	14.01.22, 15:17	→
A1409788	171	0,00 €	14.01.22, 15:09	→

- Check the card details for additional information if needed
- Select "Payment" button and pay for the card with either cash or a credit card. Additional 50,- € "card restore fee" is included in this case.



- The manager can now open the door for him, and gentleman can leave the club.

Entrance VU

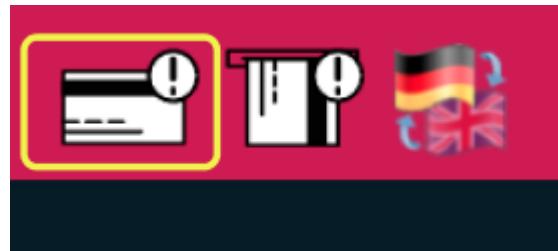
**USECASE SCENARIO**

A gentleman lost his card in the club. He wants to stay and continue the party.

**NOTE**

This recovery card option shows only cards with 0,-€ or negative balance.

- Go to the Entrance VU through the gate
- Select "Manage Card" button at the top right corner



- Confirm personnel access with the manager card
- Enter locker number for the lost card

KARTENINFORMATIONEN

Bitte geben Sie die Spindnummer der verlorenen Karte ein

71

7	8	9
4	5	6
1	2	3
-	0	

ZURÜCK WEITER

- Check the card details for additional information if needed
- Select "Payment" button and pay for the card with either cash or a credit card. Additional 50,- € "card restore fee" is included in this case.



- Take a newly reissued card from the VU.
- All information on the card such as amount of free products, locker number, entrance/exit count is copied from the lost card to a new one.
- The last recorded "entrance" is removed on a new card.
- The gentleman now can enter the gate with this new card and continue the party.

Lost Card Ladies Workflow

Exit VU



USECASE SCENARIO

A lady lost her card with positive balance on it in the club. She wants to withdraw money from the card and leave.



NOTE

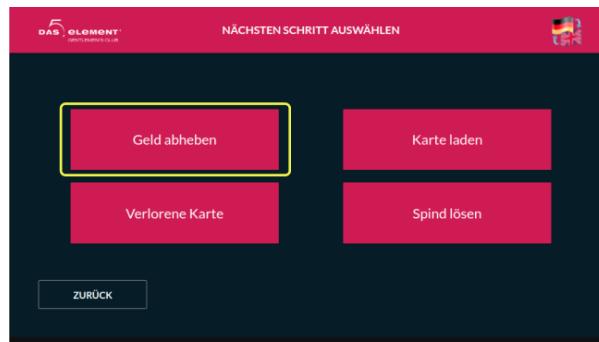
This recovery card option shows only cards with positive non-zero balance.

- Go to the Exit VU
- Select "Manage card" button at the top right corner





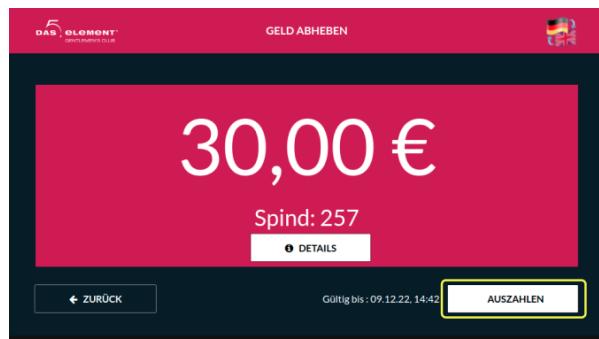
- Confirm personnel access with the manager card
- Select "Withdraw money" option



- Visually find the lost card in the list by a locker number or issue date/time



- Check the card details for additional information if needed
- Select "Payout" button and withdraw money from the card.



- The manager can now open the door, and the person can leave the club.

Load Card Workflow

Exit VU



USECASE SCENARIO

If the system did not work correctly for some technical reason,
people left the club without paying for services,
this option allows paying owed money once the correct operation of the system resumes.



NOTE

This payment card option shows only cards with negative balance.

- Go to the Exit VU
- Select "Manage Card" button at the top right corner



- Confirm personnel access with the manager card
- Select "Load card" option



- Visually find the lost card in the list by a locker number or issue date/time



- Check the card details for additional information if needed
- Select "Payment" button and pay for the card with either cash or a credit card



- The manager can now open the door for him, and gentleman can leave the club.

Unbind Locker Workflow

Exit VU



USECASE SCENARIO

A gentleman left the club without payment. While the police is looking for him, the locker can be used by another person.
This option allows to unbind locker from the card.

- Go to the Exit VU
- Select "Manage card" button at the top right corner



- Confirm personnel access with the manager card
- Select "Unbind locker" option



- Visually find the card that you wish to unbind locker from in the list

SPIND LÖSEN				
Kartennummer	Spind	Kartenguthaben	Ausgabedatum	
COA96228	72	-1450,00 €	24.01.22, 08:42	→
67E9F924	71	43,00 €	20.01.22, 07:17	→
627FCAA8	70	20,00 €	19.01.22, 14:55	→
940DDC65	68	20,00 €	19.01.22, 14:14	→
684AA252	11	20,00 €	19.01.22, 14:09	→
556E212A	66	0,00 €	19.01.22, 12:47	→

- Unbind the locker by pressing "OK"

