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Lost Card Gentlemen Workflow

Exit VU

USECASE SCENARIO

A gentleman lost his card in the club. He wants to pay for lost card and leave.

i) HINWEIS

This recovery card option takes 50,-€ "card restore fee" and shows 0,-€ balance cards.

- Go to the Exit VU
- Select "Manage card" button at the top right corner





- Confirm personnel access with the manager card
- Select "Lost card" option

DAS	element' NÄCHSTEN	I SCHRITT A	USWÄHLEN	.
	Geld abheben		Karte laden	
	Verlorene Karte		Spind lösen	
	ZURÜCK			

• Visually find the lost card in the list by a locker number or issue date/time

	VERLORENE KARTE			
Kartennummer	Spind	Kartenguthaben	Ausgabedatum	
556E212A	66	0,00€	19.01.22, 12:47	→
8A942D84	65	-23,00€	19.01.22, 12:23	→
D2791A23	121	-10,00€	18.01.22, 11:39	
29C76D50				
238A56C2				
A1409788				
		4 1 yon 2 →		
ZURÜCK				

- Check the card details for additional information if needed
- Select "Payment" button and pay for the card with either cash or a credit card. Additional 50,- € "card restore fee" is included in this case.



The manager can now open the door for him, and gentleman can leave the club.



Entrance VU

🔥 USECASE SCENARIO

A gentleman lost his card in the club. He wants to stay and continue the party.



This recovery card option shows only cards with 0,-€ or negative balance.

- Go to the Entrance VU through the gate
- Select "Manage Card" button at the top right corner



- Confirm personnel access with the manager card
- Enter locker number for the lost card

	Bitte geben Sie die Spindnummer der verlorenen Karte ein			
ZURŪCK		WEITER		

Check the card details for additional information if needed



Select "Payment" button and pay for the card with either cash or a credit card. Additional 50,- € "card restore fee" is included in this case.



- Take a newly reissued card from the VU.
- All information on the card such as amount of free products, locker number, entrance/exit count is copied from the lost card to a new one.
- The last recorded "entrance" is removed on a new card.
- The gentleman now can enter the gate with this new card and continue the party.

Lost Card Ladies Workflow

Exit VU

USECASE SCENARIO

A lady lost her card with positive balance on it in the club. She wants to withdraw money from the card and leave.

🚹 HINWEIS

This recovery card option shows only cards with positive non-zero balance.

- Go to the Exit VU
- Select "Manage card" button at the top right corner





- Confirm personnel access with the manager card
- Select "Withdraw money" option



Visually find the lost card in the list by a locker number or issue date/time

GELD ABHEBEN			
Spind 223	Kartenguthaben 81,00€	Ausgabedatum 16.12.21, 15:11	-
257	30,00 €	09.12.21, 13:42	-
267	0,30 €	26.11.21, 14:19	-
		05.11.21, 20:44	→
		22.09.21, 08:08	→
	Spind 223 257 267 253 239	Spind Kartenguthaben 223 8100 € 257 3000 € 267 0.30 € 253 2000 € 239 38.00 €	Spind Kartenguthaben Ausgabedstum 223 8100 € 16.12.21.15.11 257 3000 € 09.12.21.13.42 267 0.30 € 26.11.21.14.19 253 2000 € 05.11.21.20.44 239 38.00 € 22.09.21.08.08

- Check the card details for additional information if needed
- Select "Payout" button and withdraw money from the card.

	GELD ABHEBEN					
	30,00€					
	Spind: 257 • DETAILS					
✓ ZURÜCK	Gültig bis : 09.12.22, 14:42	AUSZAHLEN				

• The manager can now open the door, and the person can leave the club.



Load Card Workflow

Exit VU

📋 USECASE SCENARIO

If the system did not work correctly for some technical reason,

people left the club without paying for services,

this option allows paying owed money once the correct operation of the system resumes.

1 HINWEIS

This payment card option shows only cards with nagative balance.

- Go to the Exit VU
- Select "Manage Card" button at the top right corner



- Confirm personnel access with the manager card
- Select "Load card" option



	NÄCHSTEN SCHRITT /	AUSWÄHLEN	
Geld	abheben	Karte laden	
Verlo	rene Karte	Spind lösen	,
ZURÜCK			

Visually find the lost card in the list by a locker number or issue date/time

	BI BLOMONT' KARTE LADEN		DLOMENT' KARTE LADEN			
Kartennummer	Spind	Kartenguthaben	Ausgabedatum	_		
D2791A23	121	-10,00 €	18.01.22, 11:39			
29C76D50	59	-30,00 €	18.01.22, 08:22	→		
ZURÜCK						

- Check the card details for additional information if needed
- Select "Payment" button and pay for the card with either cash or a credit card



The manager can now open the door for him, and gentleman can leave the club.

Unbind Locker Workflow

Exit VU

👘 USECASE SCENARIO

A gentleman left the club without payment. While the police is looking for him,

the locker can be used by another person.

This option allows to unbind locker from the card.

- Go to the Exit VU
- Select "Manage card" button at the top right corner



- Confirm personnel access with the manager card
- Select "Unbind locker" option

DAS	element' NÄCHSTE	I SCHRITT AUSWÄHLEN	
	Geld abheben	Karte I	aden
	Verlorene Karte	Spind I	ösen
	ZURŮCK		

• Visually find the card that you wish to unbind locker from in the list

		SPIND LÖSEN		
Kartennummer	Spind	Kartenguthaben	Ausgabedatum	
C0A96228			24.01.22, 08:42	
67E9F924	71	43,00 €	20.01.22, 07:17	
627FCAA8	70	20,00 €	19.01.22, 14:55	→
940DDC65	68	20,00€	19.01.22, 14:14	-
684AA252		20,00 €		
		< 1von 16 •		
ZURÜCK				



Unbind the locker by pressing "OK"



Gift Cards Workflow

Buying and Using Gift Cards on Entrance VU

Select "Gentleman"/"GiftCard" option

	KARTEN	
Herren		Check-In
Bitte QR-CC	xde scannen, um eine RFID-Geschenkkar	te zu erhalten
	KARTEN > HERREN	
Gutschein	Tageskarte Herren	10er Karte Herren
ZURÜCK		

Select one of the available gift cards (50,- € ; 70,- € ; 100,- € ; 140,-€)



DAS	Guernmerten a			
	50		70	
	100		140	
	ZURÜCK			

• Select "Payment" button and pay for the card with either cash or a credit card.

	WAR	ENKORB		-
Decedulat		Annahi	Finalmair	Summe
Gutschein 50		1	0.00 €	0.00.€
Kartenaufladung			50.00 €	50.00 €
			Gesam	t: 50,00 €
ZURÜCK	ABBRUCH		BE	ZAHLUNG

- Take the card
- Select "Check-in" option



- Insert the card again
- Select locker size





Select "Payment" button, wait for payment to finish, take the card

Produkt ussen (merren)		Anzahl	Einzelpreis	Summe
				0,00 €
				0,00€
				0,00 €
				0,00 €
				0,00 €
				50,00 €
				0,00 €
	Gutscheir	n: -50.00 €	G	esamt: 0.00€

Enter the gate

After that, gift card can be used as a regular gentleman card.

i HINWEIS

Funds on a gift card can not be paid out on Exit VU, and can only be used as pay for the next entrance or to purchase goods on POS.

Buying gift cards in web shop and using them on Entrance VU

HINWEIS

You can buy gift cards in web shop as a registered user, or using a "Guest mode".





From the main shop page select a gift card that you want to buy

Confirm your selection on the cart page



Next, if you've already registered before, enter your login information. Alternatively, you can choose a "Guest" mode and proceed without registration.

	STARTSEITE ÖFFN	UNGSZEITEN KONTAKT	Registrieren 🦞 📳
ANMELDEN Ein Inden schon ein Konto I died Annee I died Annee Login marken Haders Ein noch keinen Account? <u>Jackt auso</u> Danick	Passwort vergessen? Ikm AMMELDIN	CUEST thinkine kare kudevorate kare kudevorate kare Methoda and a Methoda and Methoda and	BESTELLEN 1 - Gutschein A 50.00 C Summer: 50.00 C ent luidit. 7 m C

On the next step select desired payment provider





- Click "Payment" button. You will be redirected to a payment provider page
- Enter payment data and pay for your gift card

Parwith: VISA		
Cwevector's www* Guest		
Com states* 1265363247347347		
Earwy nam (an / vvv)* 02 ~ / 2023 ~	Cardo usere-carton codes* : 123	0
	Yes. I confirm my payment	
	S Cancel	
		Payment processed by

HINWEIS

After that, you will be redirected to a page where you can download invoice and gift cards in PDF format, or if you are a registered user, they will be emailed to you after you finish transaction.

		ÖFFNUNGSZEITEN KO	ITAKT		ж 🚮
	VIELEN DA	NK FÜR DEINE BESTELL	UNG		
Produkt	Sie ensalen in K	Preis	Menge		
Gutschein A		50,00 €		50.00 €	
				Summe: 50,00 €	
RECHNUNG HERUNTERLADEN	GESCHENKKARTEN HERUNTERLADEN	E-Mail	SENDEN	WEITER EINKAUFEN	ח

Scan the barcode from the gift card PDF on the Entrance VU barcode reader with any convenient for you method (print it or use a smartphone)



	WARENKORB		
Produkt	Aozabi	Finzeloreis	Summe
REID Gift Card		0.00 €	0.00 €
Kartenabhebung		-50.00 €	-50.00 €
Kartenaufladung			
		Gesa	mt: 0,00 €
	RUCH	ВВ	ZAHLUNG

- Select "Payment" button, wait for payment to finish, take the card
- Select "Check-in" option

DAS	OLOMONT'		KARTEN		= ?
		Herren		Check-In	
		Bitte QR-Code scannen, ur	n eine RFID-	Geschenkkarte zu erhalten	

- Insert the card again
- Select locker size



Select "Payment" button, wait for payment to finish, take the card



			C. B. C.
Produkt	Anzahl	Einzelpreis	Summe
Softgetränke (Herren)			0,00 €
			0,00 €
			0,00 €
			0,00€
			0,00€
			50,00 €
			0,00€
Gut	schein: -50,00 €	€ G€	esamt: 0,00 €
7100000	7		BEZAHLUNG

Enter the gate

Ladies Cards and Deposit

Issuing a Lady Card

🚹 HINWEIS

You can issue a lady card and assign a deposit for it on POS as a "kasse2" user. In the process of issuing a card all funds that are left on the card from previous owners will be discarded.

Log in to POS and select "RFID Karte Damen" tile



Select "RFID Damen Karte mit Steuer" card type





Select "Add new user" icon at the top and fill in all necessary user data. Once you are done, click "Save" button (looks like an old school diskette).

1029-34 Ramonageire	e		÷
	K Žizlick (R. Roseberander) Q.	4 +	Dabug Fenster
	Elena	C	Durit straps Data Nation
	20um Scale Stude State Postfoktatel 542521	k Mar ziewałgoskow Telefee 9029234 Gebutetnę 14.01.2022	to Gain D Gaine S
	Sana		Edi U estera Balakega Balakega
			Daniel II. A filip an Artic Daniel II. A filip and Artic Marcin A. Artic and Artic Marcin II. Artic and Artic Daniel II. Artic Backdogus operations
			Sankan Tahu Pengeng Sankan Segara Penda Tana
			Britalm Programmer

Confirm user selection by pressing "Kunde auswahlen" button.

Kartovausgobe	3				
	< Zurick	Q Forders and R		Kante aurwählen	Debog Fanster Decembration
		Elena			Louis de la companya
	Advess E-Ma	e Shefe, 142523, Stalt, Durashland 8 elemej3pnal.com	Berede Geburtstag 14.01.2022		Bernik Longolt Son
	546	+ 101234			
	Nano				bootenes.
					Bendin Unity of Server
					The Brown Findiproces
					Top days

Scan an RFID card that will be issued to the lady.





• You will see that two products were added to the order. Confirm it by pressing the button at the bottom left.

10 Damen Karte mit Stauer	Katini	0,00 E	ana 🗕					Peter Fereter
1,000 Exhetr(so) 22.000 K / Ex 697736843,044, Elvee mees Normal Taket 1,000 Exhetr(so) 22.000 K / Ex 607734643,6343, Elves	delt(on) Gesamtsumme: Dream 0.00	ало с 0,00 С	RFID Damen Karte mit Steuer	RFID Damen Karte ohne Steuer	RFID N-er Damen Karte mit Steuer	RFID N-er Damen Karte ohne Steuer	Pfand RFID Karte Damen	Entransiste Valued Annet Antopa Dente Dente Antopa Sea Sea Sea Sea Sea Sea Sea Sea Sea Se
								Including the Audit of Dispersion of Dispers
O FFD Info	🕈 Store							
0 #FD 146	• Store 7 8 9							
0 170 Hz	• 5tore 7 8 9 4 5 6 1 2 3							

• After that, make confirmation with a manager card and take the newly issued card.

Assigning a Deposit to the issued Lady Card

After issuing a lady card, you can assign a deposit to it at any time.

Log in to POS as "kasse2" user and select "RFID Karte Damen" tile



Select "Pfand RFID Karte Damen" tile



				# > #Diatebase					Debug Fenater Detrace lotate
				0,00 €	0,00 €	0,00 €	0.00 €	1,00 €	Dank of the
				RFID Damen Karte mit Steuer	RFID Damen Karte ohne Steuer	RFID N-er Damen Karte mit Steuer	RFID N-er Damen Karte ohne Steuer	Pfand RFID Karte Damen	Sent Period corpora E24402591 Nam Game O Game O
							·		Backhapan Sustain Jahopan Albana Manakhadhapan Albana Sustain Jahopan Jahopan Manakhadhapan Jahopan Sustain Jahopan Na Jahopan Na Jahopan Na Jahopan
									ingkandopun Antoin Ankalan Kapathan
Q RFD into	7		Store						Balandar David Balandar Bagi And
0 FD Into	7	1	Starra 9						to constant and the second sec

Scan a lady's card that you wish to assign a deposit for



• A deposit will be assigned to the scanned card and the same deposit amount will be withdrawn from it after pressing "Bezahlung". The card will have a negative balance at this point.

10.52.49 and memory	Китегнар	e 📀 🗕					*
Phat RP Gotts Deves 1.000 Execution 1.000 Execution 0.000 Execution	/ Dahrigan / Dahrigan // Exhangen // Beasent GUB C	e diama di Ana diama d Ana diama dia	RFID Damen Karte ehne Stever	BFID N-er Damen Karte mit Steuer	RFID N-er Damen Karte ohne Steuer	Pfand RFID Karte Damen	bold products
O RFID Info	Storne						
	7 8 9						
	4 5 6						
V	1 2 3						
harring	0 4						

Confirm the transaction with the manager card





Returning a Card with Deposit

You can return a card that has a deposit assigned to it at the entrance VU.

Note: Before returning a card with deposit on it, make sure that it doesn't have negative balance. If the card has negative balance, it needs to be replenished at the exit VU.

At the entrance VU select "Return a card" button at the top right corner



Insert a card that has a deposit assigned to it. All other cards will be ignored.





Select "Payout" button.



Take the money. If the card has a positive balance on it, the amount of payout will be equal to " card balance + the price of the deposit".

	AUSZAHLEN	
der Vorgang wird gespeichert		÷
Rückzahlung 1,00 €. Zurückgeza	hit 1,00 €	2
	Bitte das Geld Entnehmen!	